

# Blue Flame Heating & Cooling

• A division of Blue Flame Oil Co., Inc. • Family owned & operated since 1929 •

27 Laura Street • New Haven, CT 06512 Web site: blueflameoil.com

Phone (203) 468-2176 Email service@blueflameoil.com

## AIR CONDITIONING SERVICE CONTRACT

**Parts Covered:** Condenser Fan Motor and capacitor, Condensate Pump, Condenser Fan Blade, Evaporator Fan Motor and Capacitor, Contactor, Time Delay relay, Schrader valve, Thermostat, Condensate Pump, Start Capacitor, Run Capacitor, Fan Center Relay, hard start kit and air filter (disposable type).

**Parts & Labor Service Contract Also Includes**

### Central Air Conditioner 10 Point Check Up

- ◆ Check Voltage and Amperage
- ◆ Check Thermostat Operation
- ◆ Check Refrigerant Charge
- ◆ Check Air Temperature across Evaporator
- ◆ Check and Lubricate Moving Parts
- ◆ Check Condensate Drain
- ◆ Check and Adjust Belts
- ◆ Check and Clean Condenser Coil
- ◆ Check and Clean Electrical Contacts
- ◆ Check Capacitors

**Parts Not Covered:** Compressor, Condenser Coil, Evaporator Coil, Refrigerant Leaks, Refrigerant, Thermostats (wireless, Wi-Fi, and heat pump), ECM Blower/Condenser Fan Motors and Ductless units.

## Terms and Conditions

- ◆ Blue Flame will make a reasonable attempt to contact customers for an appointment; however, it is the customer's responsibility to ensure maintenance is scheduled. There will be no carry-overs into the following year or credits for annual service not performed.
- ◆ If customer's credit becomes impaired during the life of the Air Conditioning Service Agreement, the Service will be discontinued until credit terms have been reinstated.
- ◆ All Air Conditioning equipment is subject to our inspection and approval for acceptance of any service Plan.
- ◆ Blue Flame reserves the right to deny or cancel coverage for certain equipment due to the non-availability of parts, inaccessibility and the condition of the equipment or worksite, damaged by a third party or the age of the equipment.
- ◆ Calls resulting from failure caused by flood, fire, lightning, power failure, blown fuses, main switch off, or other conditions beyond our control, will be charged at our prevailing service rates.

**This policy is in effect for one year and will automatically renew unless cancelled by either party. No refund will be given if policy is cancelled by homeowner before anniversary date. This is non-transferable and is not in effect until payment is received.**

Please print for you records