

Blue Flame Heating & Cooling

• A division of Blue Flame Oil Co., Inc. • Family owned & operated since 1929 •

27 Laura Street • New Haven, CT 06512
Phone (203) 468-2176 • Email: service@blueflameoil.com

Residential Gas Heating Maintenance Agreement

Natural Gas or Propane

This agreement includes an annual maintenance and inspection scheduled Monday through Friday between the hours of 8:00 AM and 2:00 PM.

Performance of Technician:

- | | |
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| 1. Check and adjust ignition system | 6. Flue Inspection/PVC Venting |
| 2. Inspect pilot assembly and thermocouple | 7. Check operating controls |
| 3. Flame rod inspection and cleaning | 8. Check thermostat |
| 4. Inspection of fire box | 9. Check Blower and belt |
| 5. Check gas manifolds | 10. Visually inspect gas piping/flex pipe |

At the time of inspection, if repairs and/or replacement parts are necessary, such parts and any additional labor required to make repairs will be billed to the owner at a preferred customer rate. Emergency night/weekend calls will be billed at the prevailing rate.

Terms and Conditions

- ◆ Blue Flame will make a reasonable attempt to contact customers for an appointment; however it is the customer's responsibility to ensure maintenance is scheduled. There will be no carry-overs into the following year or credits for annual service not performed.
- ◆ All equipment is subject to our inspection and approval for acceptance of the maintenance agreement. If there is more than one unit in the residence, a separate maintenance agreement must be purchased for each unit.
- ◆ Blue Flame reserves the right to deny or cancel coverage for certain equipment due to the non-availability of parts, inaccessibility and the condition of the equipment or worksite, damaged by a third party or the age of the equipment.
- ◆ If customer's credit becomes impaired during the life of the maintenance agreement, the service will be discontinued until credit terms have been reinstated.
- ◆ Blue Flame reserves the right to terminate the maintenance agreement for the failure of the owner to comply with the provisions of the maintenance agreement.

This agreement is in effect for a period of one year and will automatically renew unless cancelled by either party. No refund will be given if agreement is cancelled by customer before anniversary date; this agreement is non-transferable and is not in effect until payment is received.

Please print for you records