Blue Flame
Oil · Propane · Heating · Cooling
Family Owned & Operated Since 1929
27 Laura Street • New Haven, CT 06512 • Website: BlueFlameOil.com
Phone (203) 468-2176 • Email: Service@BlueFlameOil.com

Gas & Propane Heating
Annual Maintenance Agreement

This agreement includes 1 hour of labor for an annual inspection. 15% Off parts pricing for all service calls including the annual inspection. Annual inspections are only scheduled Monday through Friday (excluding Holidays) between the hours of 8:00 AM and 2:00 PM.

Performance of Technician:

1. Check and adjust ignition system
2. Inspect pilot assembly and thermocouple
3. Flame rod inspection and cleaning
4. Inspection of fire box
5. Check gas manifolds
6. Flue Inspection/PVC Venting
7. Check operating controls
8. Check thermostat
9. Check blower & belt
10. Visually inspect gas piping/flex pipe

At the time of inspection, if repairs and/or replacement parts are required, such parts and any additional labor required to make repairs will be billed to the owner at the standard rate, with a 15% discount on part replacement only. Emergency night/weekend calls will be billed at the prevailing labor rate.

Terms and Conditions

- Blue Flame is not responsible for scheduling an appointment; it is the customers' responsibility to ensure maintenance is scheduled. There will be no carry-overs into the following year or credits for annual service not performed.
- All equipment is subject to our inspection and approval for acceptance of the maintenance agreement. If there is more than one unit in the residence, a separate maintenance agreement must be purchased for each unit.
- Blue Flame reserves the right to deny or cancel coverage for certain equipment due to the non-availability of parts, inaccessibility and the condition of the equipment or worksite, damaged by a third party or the age of the equipment.
- If the customer's credit becomes impaired during the life of the maintenance agreement, the service will be discontinued until credit terms have been reinstated.
- Blue Flame reserves the right to terminate the maintenance agreement for the failure of the owner to comply with the provisions of the maintenance agreement.

This agreement is in effect for a period of one year and will automatically be renewed unless cancelled by either party. No refund will be given if the agreement is cancelled by the customer before anniversary date; this agreement is non-transferable and is not in effect until payment is received.

Policy is in effect only during the Heating Season: October 1st – April 30th

Please print for your records